

Kick-off meeting

- Install Riskified Magento Extension
- Create a Riskified sandbox account
- Define contacts

who

Merchant:
Business owner
Technical owner

Riskified:
Integration team

Chargeback data preparation

- Locate and prepare historical chargebacks

who

Merchant:
Business owner

Riskified:
Integration team

environment

Merchant:
Production

Technical integration

- Connect your Magento merchant's sandbox to your Riskified sandbox account
- Submit sample orders for data review

who

Merchant:
Technical owner

Riskified:
Integration team

environment

Merchant:
Sandbox

Riskified:
Sandbox

Sample order validation

- Riskified validates your sample orders

who

Merchant:
Technical owner

Riskified:
Integration team

environment

Merchant:
Sandbox

Riskified:
Sandbox

Uploading historical and chargeback data

- Connect your Magento production account to your Riskified sandbox account
- Run Riskified PHP script to upload historical orders
- Send Riskified the chargeback csv file [more details](#)

who

Merchant:
Business owner

Riskified:
Integration team

environment

Merchant:
Production

Riskified:
Sandbox

Go live preparation

- Activate your Riskified production account via the activation email
- Connect your Magento production account to your Riskified production account
- Define your payment method, account owner and users

who

Merchant:
Business owner
Technical owner

Riskified:
Integration team
Account manager
Analytics team

environment

Merchant:
Production

Riskified:
Production

Adjust analytic models

- Riskified adjusts its analytic models

who

Merchant:
Business owner

Riskified:
Analytics team

environment

Merchant:
Production

Riskified:
Production

Live

- Set your submission plan

who

Merchant:
Business owner

Riskified:
Customer success

environment

Merchant:
Production

Riskified:
Production