

Kick-off meeting

- Create Riskified Sandbox account
- Define contacts

who

Merchant:
Business owner
Technical owner

Riskified:
Integration team

Historical and chargeback data preparation

- Prepare historical orders
- Locate and prepare historical chargebacks

who

Merchant:
Business owner

Riskified:
Integration team

environment

Merchant:
Production

Technical integration

- Connect your system to Riskified
- Format your data according to Riskified API
- Submit sample orders for data review
- Implement beacon on your website
- Set up Notification Endpoint

who

Merchant:
Technical owner

Riskified:
Integration team

environment

Merchant:
(Server side) Sandbox
(Front end) Production

Riskified:
(Server side) Sandbox

Sample order data validation

- Riskified validates your sample orders

who

Merchant:
Technical owner

Riskified:
Integration team

environment

Merchant:
Sandbox

Riskified:
Sandbox

Uploading historical and chargeback data

- Format your historical data according to the previous step
- Submit historical orders sample
- Riskified validates the sample
- Upload historical order and chargeback data

who

Merchant:
Business owner

Riskified:
Integration team

environment

Merchant:
Production

Riskified:
Sandbox

Go live preparation

- Activate your production account
- Connect your production environment to Riskified production account
- Start sending live orders
- Define your payment method, account owner and users
- Set up Notification Endpoint

who

Merchant:
Business owner
Technical owner

Riskified:
Integration team
Account manager
Analytics team

environment

Merchant:
Production

Riskified:
Production

Run in shadow mode

- Riskified adjusts its analytic models

who

Merchant:
Business owner

Riskified:
Analytics team

environment

Merchant:
Production

Riskified:
Production

Live

who

Merchant:
Business owner

Riskified:
Customer success

environment

Merchant:
Production

Riskified:
Production